

## Background

Our customer is a Caravan Park—an affiliated park set in the scenery of Scottish Highland Speyside. It is located far from the hustle and bustle of urban life. The Caravan Park is consistently receiving high ranking by its visitors and has received several industry awards.



## Challenge

Caravan Park were looking to deploy an Internet, Wi-Fi and Network solution. The network and Wi-Fi infrastructure at the Caravan Park has been in place for a number of years and has grown organically over that time. It was recognised that the system was in need of review and upgrading as it was not performing up to the high standard of the Caravan Park and as a result, may be affecting both guests and staff who use the system regularly. It was decided that deployment of an upgraded Internet, Wi-Fi & Network solution would benefit the park and ensure it continues to offer the very best of service to guests.

## Solution

Provista UK Ltd recommended a Wi-Fi solution that met all the requirements Caravan Park had in relation to deploying a high performance and secure solution that combined ease of management with low costs of ownership.

Major benefit of the deployed solution is that the Wi-Fi, LAN & Firewall can be managed from a single feature rich

dashboard accessible from any computer using a standard web browser. It can be managed and supported remotely by Provista, which was beneficial for the caravan site that had very limited IT resource. Solution offers ease of use and efficiency that ensures maximum uptime and performance from the network.

Provista's solution offered reduced costs in both capital expenditure and operational costs, as it is easier to use as well as support, as both Wi-Fi & Networking elements are managed from a single Cloud Dashboard.

## Business Benefits

By utilising Provista's solution, caravan park were able to appreciate the following benefits:

- Controlled and secure Guest Wi-Fi and High-speed Staff Wi-Fi access
- Full wireless coverage of all necessary areas of the Caravan Park
- Remote IT support and management of the solution handled by Provista's team of experienced IT professionals
- Ability to fund the project using Opex with 0% finance
- Easy to manage high-performance network with maximum uptime
- Additional revenue stream—ability to offer free limited and chargeable high speed connection to visitors.
- Visitor analytics and marketing opportunity by using a brandable splash page with social media log in option

## About Provista UK Ltd

Based near Glasgow with offices in Aberdeen and Birmingham, Provista provide expert consultancy across a range of technologies and manufacturers including Cisco, Meraki and other leading vendors. Their highly accredited team are specialists in unified communications, data centre networks, secure public and guest wireless, IP security and IP LAN and WAN networks.