



Engineering Service Credits

Provista Engineering Service Credits provide a cost effective and flexible way to purchase on-site technical support and project expertise. Engineering Service Credits enable you to budget for engineering services up front and redeem the credits as needed.

How the Credits work

The Engineering Service Credits can be used for any type of technical resource your business may require, including IP Telephony/ Unified Communications, Security, Wireless, LAN switching/routing or consultancy. Our qualified and highly-skilled resource (minimum CCNP) can be used for anything from project work to assisting with operational issues or fault finding, if required.

Our standard single Engineering Service Credit (1 day of engineering resource) that can be 'banked' and then called-upon as you require costs £850, but by purchasing in bulk and in advance you can take advantage of large discount opportunities as detailed in the table below.

Credits	Discount	Cost	Savings	SKU
1 Day	0%	£850	£0	PRO-ENG-CR-01
5 Days	5%	£4,040	£210	PRO-ENG-CR-05
10 Days	10%	£7,650	£850	PRO-ENG-CR-10

(further volume discounts negotiable, prices subject to change)

Your required dates for Engineering resource will be reserved in our calendar and an Engineer or Consultant will contact you in advance to discuss your expectations for the works. The Provista engineer or consultant will then attend site on the day(s) required to complete the work as requested. Please note, credits expire one calendar year from date of purchase.

Key Benefits

- Access Provista's Technical Expertise when required for project or ad-hoc work.
- Greater flexibility: leverage budget cycles and apply credits as needed.
- Built-in value: credits include volume discounts.
- Less administrative effort: accelerate the order fulfilment process; purchase credits in bulk.

