



Quality Policy

Provista IP Communications is a network-focused professional services organisation. We engage at any point within the network lifecycle, be it Consultancy, Design, Installation & Commissioning, Operational Support or Optimisation phases. Provista provide expertise across a range technologies and manufacturers including Cisco, Extreme (Avaya) and other leading vendors.

Our Quality Management System is based on understanding customer needs and striving to provide high quality product and services which meet customer expectations and applicable statutory and regulatory requirements. To achieve these commitments, we continually improve our quality management system, meet the requirements of ISO 9001:2015 and comply with the requirements of our wider integrated management system. This assists in maintaining the high levels of quality and service offered to our customers, whilst also improving the efficiency and effectiveness of our internal business processes.

We supplement the policy by setting business objectives for the continual improvement of business performance and enhancing customer satisfaction. Quality objectives are set by senior management and reviewed at planned intervals.

The fulfilment of policy and objectives requires the involvement and commitment of staff. To this end Provista provides and manages the resources necessary to deliver our objectives to provide a safe and suitable work environment for our employees.

This policy will be communicated to all employees, reviewed annually and made available on the company website.

Signed:

A handwritten signature in black ink, appearing to read "Barry Oliver", written over a thin horizontal line.

Barry Oliver

Director

Date: 03/01/2018